



FREQUENTLY ASKED QUESTIONS

- 1. What is the travel benefit available at Aditya Birla SBI Card SELECT? The travel benefit is an additional feature available at Aditya Birla SBI Card SELECT where a user gets access to 4 Domestic Airport Lounges in a year, 1 Per Quarter.
- 2. Which brands are a part of the Accelerated Reward Point Category for Aditya Birla SBI Card? The user gets accelerated Reward Points on mass and premium brands of Aditya Birla Group such as Vodafone Idea, Pantaloons, Louis Philippe, Van Heusen, Allen Solly, Peter England, American Eagle, Forever 21, The Collective, Simon Carter, Ralph Lauren, Hackett London, Ted Baker and Fred Perry.
- 3. Does Aditya Birla SBI Cards have any renewal Reward Points benefits associated with it?

 No. There are no renewal Reward Points available at Aditya Birla SBI Cards but Spend Based Annual Benefits
- **4.** What is the Fuel Surcharge Waiver at Aditya Birla SBI cards?

 The maximum fuel surcharge waiver is 1% for both variants for each statement cycle with a transaction limit from Rs 500 Rs 3000. No surcharge waiver would be considered below transactions less than Rs 500 and greater than Rs 3000
- 5. Can Reward Points accrued at Aditya Birla SBI Card be used at Shop & Smile or as statement credit?

Yes. The redemption of these Points can be done on the Global Reward Catalogue at Shop & Smile. Statement Credit is not applicable for Aditya Birla SBI Cards.

6. Would S2S and cash withdrawal be considered for the calculation of annual spending?

No.





- 7. How many Reward Points will be accrued at Base Category Spends for both the variants? For the Base card 1 Reward Point will be accrued on spends of Rs 200. For the Premium card, 2 Reward Points will be accrued on spends of Rs 200
- 8. Will any Reward Points be credited to customer on accelerated categories Aditya Birla website/store, Dining, Entertainment and Hotels for transactions less than Rs 100?
 No. All Reward Points accrual is set up on multiples of Rs 200 spends only.
- **9.** Can existing customers request for Aditya Birla SBI Card?

 Yes. Flip-in option is available for both Aditya Birla SBI Card variants.
- 10. Is there any other SBI Card that offers accelerated Reward Points on hotels?
 No. Aditya Birla SBI Card is the only exclusive SBI Card offering accelerated Reward Points on hotel spends. These are identified basis MCCs shared by VISA
- 11. What are the annual fees for the Aditya Birla SBI Cards?

For Aditya Birla SBI Card

Annual Fee – Rs. 499 + applicable taxes Renewal Fee – Rs. 499 + applicable taxes

For Aditya Birla SBI Card SELECT

Annual Fee – Rs. 1499 + applicable taxes Renewal Fee – Rs. 1499 + applicable taxes